Quarterly Report



Best Care, Best People, Best Hospital

A first choice provider of healthcare services to Portsmouth, South East and beyond.

Health Overview and Scrutiny Panel Quarterly Report Issue 9: January 2010

APPENDIX SEVEN

Rehabilitation Unit moves from St Mary's to Queen Alexandra

In early 2010 three rehabilitation wards will be moving to Queen Alexandra Hospital from St Mary's Hospital.

The wards that will be moving are:

- Guernsey ward 20-bed stroke rehabilitation for adults aged 65 and above
- Exton 5/6 wards 27-bed general rehabilitation for adults aged 65 and above
- Phoenix ward 10-bed neurological rehabilitation for adults under 65

They will be moving to three refurbished wards at Queen Alexandra Hospital.

The Trevor Howell and Amulree day hospitals at St Mary's Hospital remain at St Mary's Hospital and there is currently no change to the services received there.

The Overview and Scrutiny panel and the local involvement network (LINK) have been fully informed of progress and meetings with patients will take place in January.

Portsmouth Maternity Centre opens for births

Following the opening of the Portsmouth Maternity Centre in November, for post natal and ante natal appointments, the centre opened for births on Monday 4 January. To date (11 Jan) four babies have been born at the new centre.

Discharge lounge move

The discharge lounge moved from C level to A level on Monday 4 January. The new discharge lounge offers patients a much improved service with spacious seating and direct access to washing, changing and toilet facilities. It is close to the east entrance which will help relatives, friends and carers to pick up patients.

Trust Financial Position

Portsmouth Hospitals NHS Trust faces a financial deficit and so a turnaround has been put in place, for which the outcomes will be realised before the end of the financial year.

Wellbeing Centre Update

The wellness centre – oasis – is due to open in March 2010 and at this time is scheduled to open on time.

Trust awarded Hospital Building Award at the Health Business Awards 2009

The new Queen Alexandra Hospital was commended at the Health Business Awards 2009. Portsmouth Hospitals NHS Trust was named the winner of the Hospital Building Award, which was held at the Emirates Stadium in London.

The building came up against some stiff opposition, particularly St Mary's Hospital in Manchester and the Queen's Centre for Oncology & Haematology at Castle Hill Hospital Hull.

Swine Flu (H1N1)

Flu activity is decreasing throughout the UK; Portsmouth Hospitals NHS Trust is remaining cautious by continuing to promote and provide vaccination to staff.

Infection Prevention

The Trust continues to perform well against national targets for MRSA and C difficile with results at the end of December being as follows:

MRSA 14 cases compared to a trajectory of 18 since 1 April 2009. C-difficile 82 cases compared to a trajectory of 194 since 1 April 2009.

Hospital Acquired Venous Thromboembolism (VTE).

Following the last quarterly letter in which Portsmouth Hospitals NHS Trust advised of their aim to become an exemplar centre for venous thromboembolism (VTE) prevention and care, the Trust has now achieved this aim.

Portsmouth Hospitals NHS Trust has been named as one of nine exemplar centres across the country. The prestigious status means Queen Alexandra Hospital is a centre of excellence where other health organisations can visit and get ideas of best practice.

Patient Feedback

Portsmouth Hospitals NHS Trust is committed to listening to what our stakeholders say and so has launched a patient feedback questionnaire. This has been developed with inpatient, outpatient, maternity, stroke and cancer services surveys. The surveys are available for stakeholders to complete online via a link on www.porthosp.nhs.uk or hard copies are available from wards. Actions taken from the results of the surveys will be available to stakeholders.

Extreme weather conditions

Portsmouth Hospitals NHS Trust faced some extreme challenges when the snow, ice and traffic difficulties hampered operational activity and resulted in elective surgery and non-urgent outpatient appointments being cancelled for about three days. Effective contingency plans, which included working with our partners such as Portsmouth City Council and the Red Cross, ensured that patient care continued to be the number one priority and disruption was kept to a minimum.